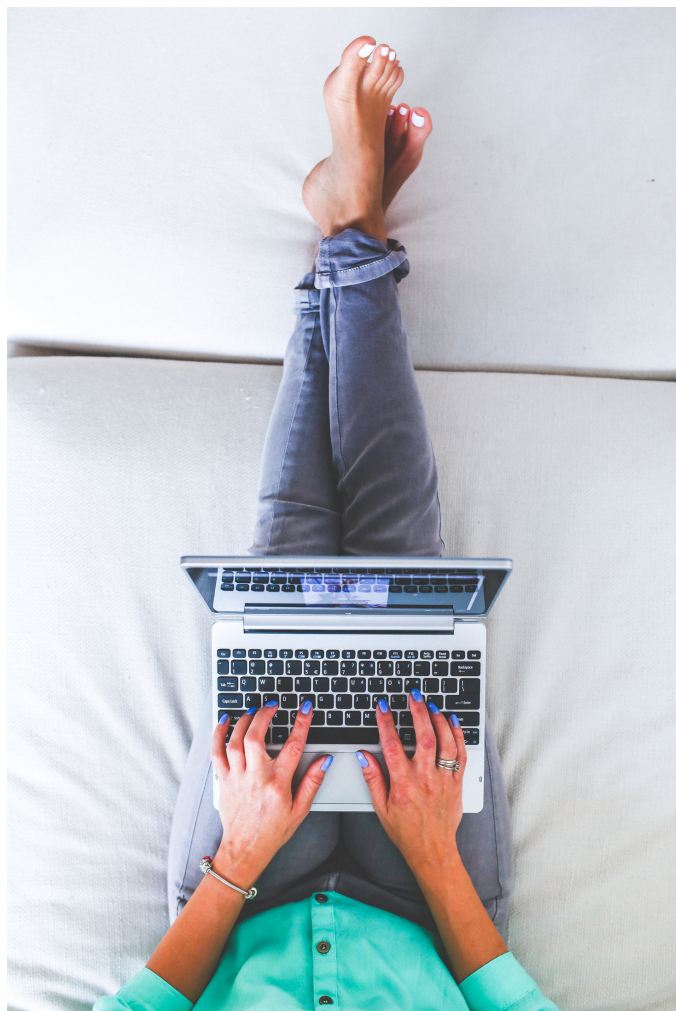


Connect with us Online.

ACCESS YOUR MEDICAL INFORMATION AND CONNECT WITH OUR PRACTICE ONLINE WITH THE PATIENT PORTAL



WHAT IS A PATIENT PORTAL?

A patient portal is a secure website that gives patients convenient 24-hour access to personal health information from anywhere with an Internet connection.

HOW TO REGISTER

Please speak with the receptionist to get registered for the patient portal. You will need to provide an active email address. Once you're registered, you will receive a confirmation email. Follow the prompts in the email to complete your account setup.

WELCOME!

Welcome to our practice's Patient Portal! Per your consent, we have granted you access to portions of your electronic medical record through our secured web portal. You will be sent an email to the address you provided us, which will contain instructions on how to complete the registration process.

YOUR PATIENT PORTAL

Register for the Patient Portal to gain access to:



Appointments



Office Messages



Prescriptions



Payments
& Statements



Lab Results

Sign-up for the Patient Portal

FOLLOW THESE STEPS TO GET STARTED

1. Ask the staff at your doctor's office about registering your email for the patient portal.



2. A confirmation email will be sent to the email you provided from **no-reply@modulemd.com**. Follow the link in the confirmation email to create a password. Depending on your e-mail settings, you may need to check your spam/junk folder.

3. When redirected to the patient portal password creation page, you will create and confirm a password. Click the **Save** button.

4. **Important!** When you log in to the Patient Portal for the first time, you will be prompted to accept "**I agree to the terms mentioned above in the consent form**" and click "**Next**" at the bottom of the screen. Read the **Terms of Use** and select "**Next**" on the following screen. A "**New Message**" window will also be displayed with a pre-populated message. Click the "**Send Message**" button to be granted access and inform the practice that you have successfully accessed the Patient Portal.

Username:

Password:

Note: Your username will be the email address you provided to the practice. Take note of your username and password and keep them secure. You will need both to log in to your Patient Portal.

FORGOT YOUR PASSWORD?

In the event you misplace or forget your password, click on "Forgot your password?" on the login screen. Enter your email to generate an e-mail with a link to create a new password.

The image displays two screenshots of the PatientMMD website. The left screenshot shows the login page with the PatientMMD logo, a 'Login to Your Account' heading, and two input fields for 'Username/Email' and 'Password'. Below these fields is a green 'LOGIN' button. At the bottom, there is a link for 'Forgot your password?' and a note about contacting the medical provider's office for assistance. The right screenshot shows the 'Forgot password' page, which includes the PatientMMD logo, the heading 'Forgot password', and a text prompt: 'Please provide the Username/Email associated with your account. We'll send a link to reset your password'. There is an input field for 'Username/Email' and two buttons, 'SUBMIT' and 'BACK'. At the bottom, there is a copyright notice: '©2019 All Rights Reserved. ModuleMD® is a registered trademark.'

For the best experience and performance, we recommend using the latest version of Google Chrome or Microsoft Edge for accessing this site.

Did You Know You Can Pay Online?

PAY YOUR BILL ONLINE WITH THE PATIENT PORTAL



HOW TO REGISTER

Please speak with our office to get registered for the patient portal. You will need to provide an active email address. Once you're registered, you will receive a confirmation email. Follow the prompts in the email to complete your account setup.

With your patient portal account, in addition to paying online, you can also request appointments, request medication refills, message the office, view clinical information, and much, much more!

HOW TO MAKE A PAYMENT

1. Log in to the Patient Portal using your username and password
2. Select **Financials** located in the menu to the left and click on **Make a Payment**
3. Type the amount you want to pay
4. Enter your credit card information
5. Enter your billing address
6. Select **Pay** to submit payment



YOUR PATIENT PORTAL

Register for the Patient Portal to gain access to:



Appointments



Office Messages



Prescriptions



Payments
& Statements

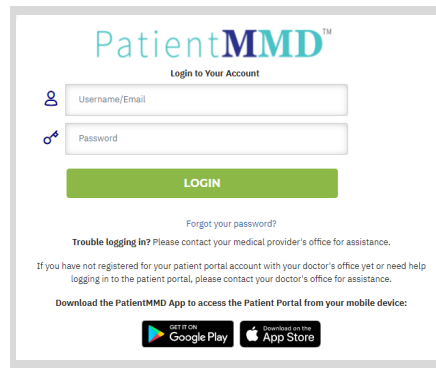


Lab Results

Making Payments Online

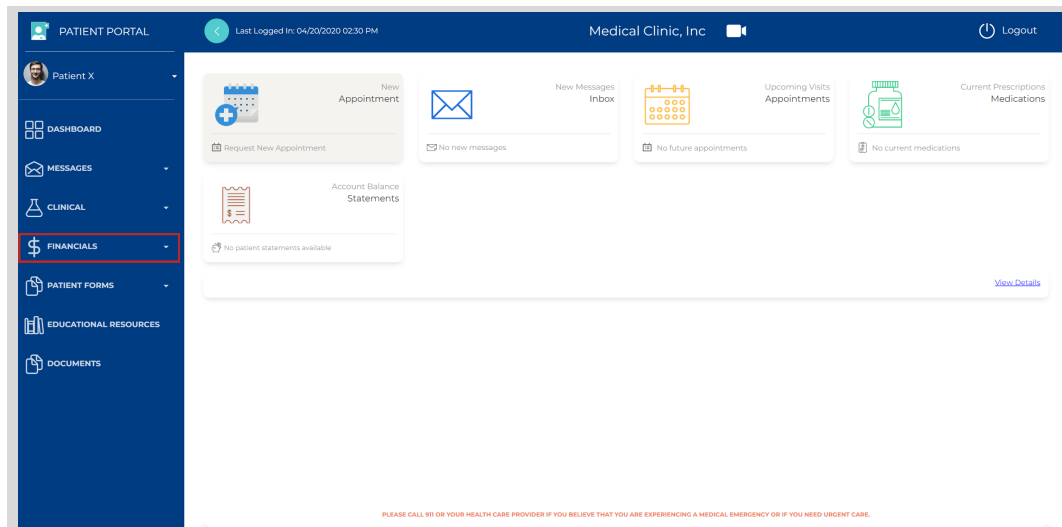
FOLLOW THESE STEPS TO MAKE A PAYMENT ONLINE AT ANY TIME

1. Using the link provided in your Patient Portal sign-up email, log in to your patient portal through your internet browser.



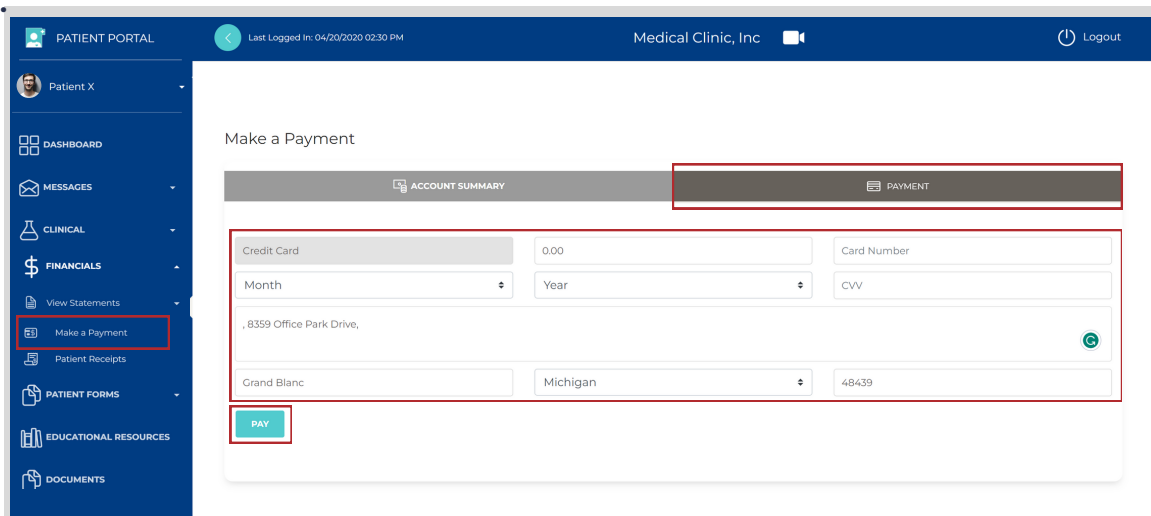
The image shows the PatientMMD login interface. At the top is the PatientMMD logo. Below it is the text "Login to Your Account". There are two input fields: "Username/Email" and "Password". A green "LOGIN" button is positioned below the password field. Below the login button, there is a link "Forgot your password?". Further down, there is a message: "Trouble logging in? Please contact your medical provider's office for assistance. If you have not registered for your patient portal account with your doctor's office yet or need help logging in to the patient portal, please contact your doctor's office for assistance." At the bottom, there is a message: "Download the PatientMMD App to access the Patient Portal from your mobile device:" followed by "GET IT ON Google Play" and "Download on the App Store" buttons.

2. Select "Financials" on the left side of your screen. Under "Financials" select "Make a Payment".



The image shows the Patient Portal dashboard for Medical Clinic, Inc. The top navigation bar includes "Patient Portal", "Last Logged In: 04/20/2020 02:30 PM", "Medical Clinic, Inc.", and a "Logout" button. The left sidebar menu includes "Patient X", "DASHBOARD", "MESSAGES", "CLINICAL", "FINANCIALS" (highlighted with a red box), "PATIENT FORMS", "EDUCATIONAL RESOURCES", and "DOCUMENTS". The main content area displays several widgets: "New Appointment" (with a "Request New Appointment" button), "New Messages Inbox" (with "No new messages"), "Upcoming Visits Appointments" (with "No future appointments"), "Current Prescriptions Medications" (with "No current medications"), and "Account Balance Statements" (with "No patient statements available" and a "View Details" link). At the bottom, there is a red text line: "PLEASE CALL 911 OR YOUR HEALTH CARE PROVIDER IF YOU BELIEVE THAT YOU ARE EXPERIENCING A MEDICAL EMERGENCY OR IF YOU NEED URGENT CARE."

3. Select the "Payment" tab. Enter the amount you want to pay, your credit card information, and your billing address. Click the "Pay" button to submit payment.



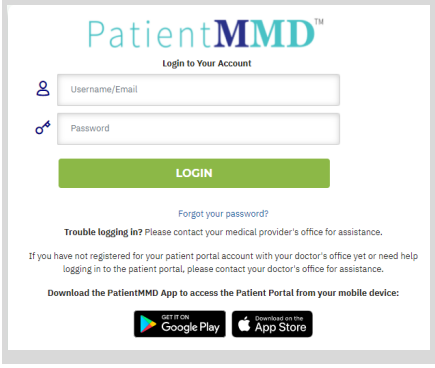
The image shows the "Make a Payment" screen in the Patient Portal. The top navigation bar is the same as the dashboard. The left sidebar menu is the same, with "FINANCIALS" highlighted. The main content area has a "Make a Payment" title. Below the title are two tabs: "ACCOUNT SUMMARY" and "PAYMENT" (highlighted with a red box). The "PAYMENT" tab contains a form with the following fields: "Credit Card" (with a dropdown menu), "0.00" (with a text input field), "Card Number" (with a text input field), "Month" (with a dropdown menu), "Year" (with a dropdown menu), "CVV" (with a text input field), "Billing Address" (with a text input field containing ", 8359 Office Park Drive,"), "City" (with a text input field containing "Grand Blanc"), "State" (with a dropdown menu containing "Michigan"), and "Zip" (with a text input field containing "48439"). A green "Pay" button is located at the bottom left of the form. A red box highlights the "PAY" button.

Note: If you have any statements available, you will see an option on the left menu to "View Statements". Select the statement date to view your statement.

Fill Forms Online

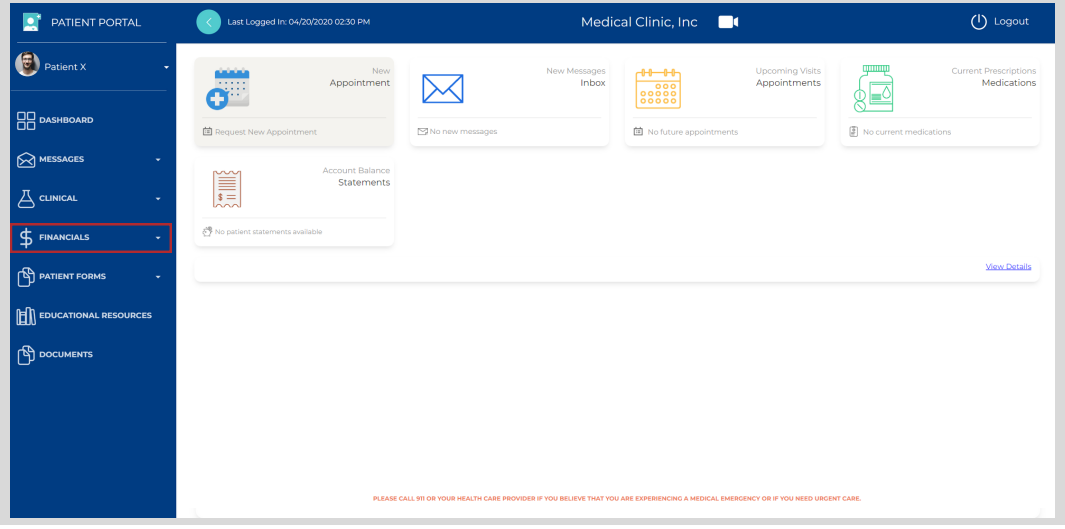
FOLLOW THESE STEPS TO FILL OUT FORMS ONLINE AT ANY TIME

1. Using the link provided in your Patient Portal sign-up email, log in to your patient portal through your internet browser.



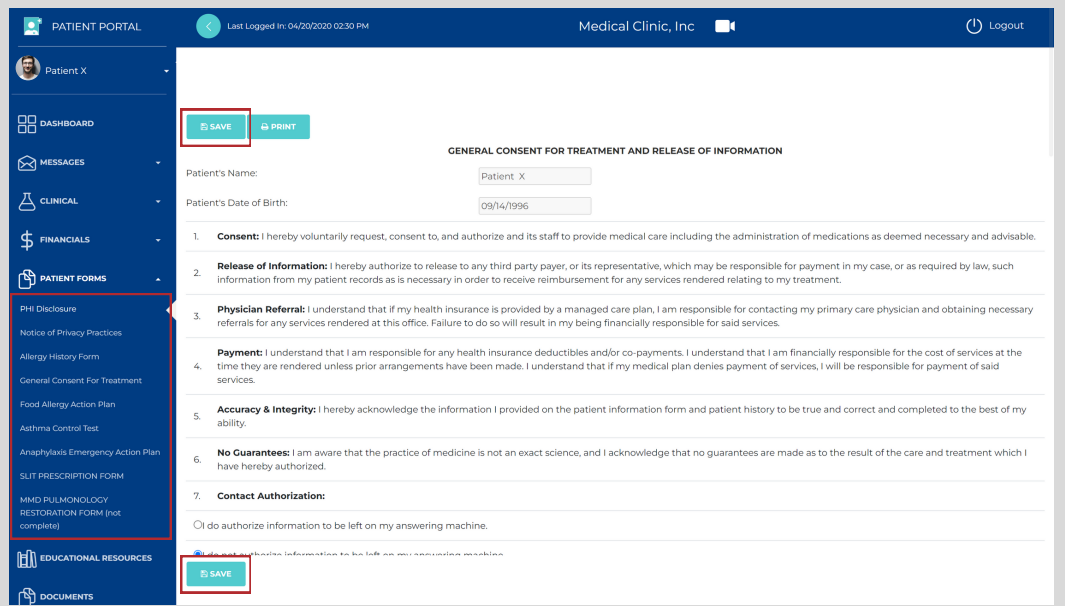
The image shows the PatientMMD login interface. At the top is the PatientMMD logo. Below it is a 'Login to Your Account' section with two input fields: 'Username/Email' and 'Password'. A green 'LOGIN' button is positioned below these fields. Underneath the button, there is a link for 'Forgot your password?'. Further down, a message states: 'Trouble logging in? Please contact your medical provider's office for assistance. If you have not registered for your patient portal account with your doctor's office yet or need help logging in to the patient portal, please contact your doctor's office for assistance.' At the bottom, it says 'Download the PatientMMD App to access the Patient Portal from your mobile device:' followed by 'GET IT ON Google Play' and 'Download on the App Store' buttons.

2. Select "Patient Forms" on the left side of your screen. Under "Financials" select "Make a Payment".



The image displays the Patient Portal dashboard for 'Medical Clinic, Inc.'. The top navigation bar includes 'PATIENT PORTAL', a back arrow, 'Last Logged In: 04/20/2020 02:30 PM', the clinic name, a video call icon, and a 'Logout' button. The left sidebar menu lists: 'Patient X', 'DASHBOARD', 'MESSAGES', 'CLINICAL', 'FINANCIALS' (highlighted with a red box), 'PATIENT FORMS', 'EDUCATIONAL RESOURCES', and 'DOCUMENTS'. The main content area features several widgets: 'New Appointment' with a 'Request New Appointment' button; 'New Messages Inbox' showing 'No new messages'; 'Upcoming Visits Appointments' showing 'No future appointments'; 'Current Prescriptions Medications' showing 'No current medications'; and 'Account Balance Statements' showing 'No patient statements available'. A 'View Details' link is at the bottom right of the statements widget. A red footer message reads: 'PLEASE CALL 911 OR YOUR HEALTH CARE PROVIDER IF YOU BELIEVE THAT YOU ARE EXPERIENCING A MEDICAL EMERGENCY OR IF YOU NEED URGENT CARE.'

3. Select the form you would like to fill out from the menu to the left. Complete the form. Don't forget to click the "Save" button to submit.

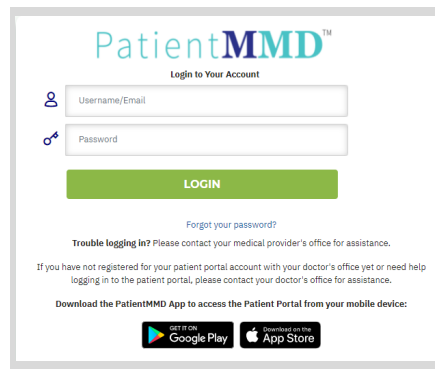


The image shows the 'PATIENT FORMS' section of the Patient Portal. The left sidebar menu is the same as in the previous screenshot, but 'PATIENT FORMS' is now selected and highlighted with a red box. The main content area is titled 'GENERAL CONSENT FOR TREATMENT AND RELEASE OF INFORMATION'. It contains a form with fields for 'Patient's Name' (filled with 'Patient X') and 'Patient's Date of Birth' (filled with '09/14/1996'). Below these fields are seven numbered consent items: 1. Consent, 2. Release of Information, 3. Physician Referral, 4. Payment, 5. Accuracy & Integrity, 6. No Guarantees, and 7. Contact Authorization. At the bottom of the form, there is a checkbox for 'Do authorize information to be left on my answering machine.' and a red 'SAVE' button highlighted with a red box. A 'PRINT' button is also visible at the top left of the form area.

Update Insurance Information

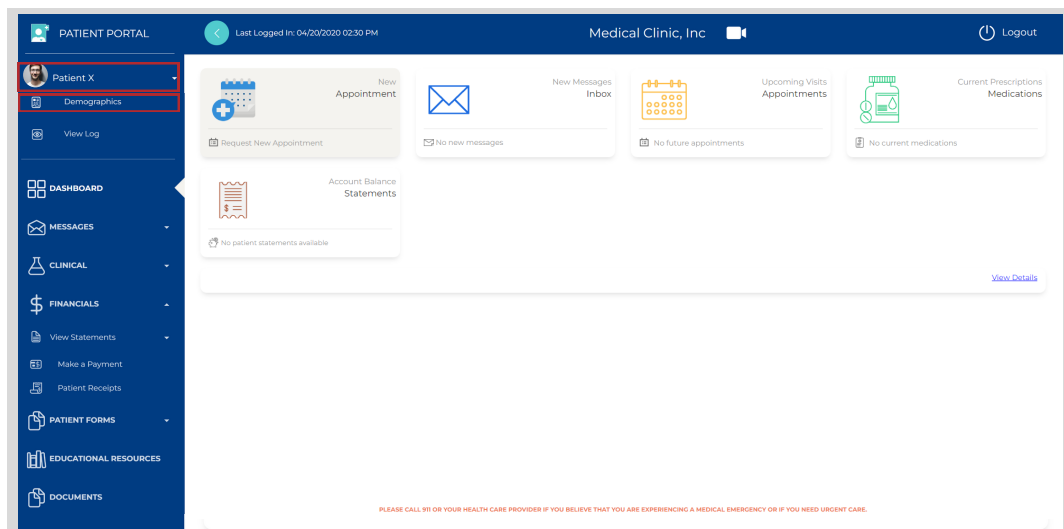
FOLLOW THESE STEPS TO UPDATE YOUR INSURANCE INFORMATION

1. Using the link provided in your Patient Portal sign-up email, log in to your patient portal through your internet browser.



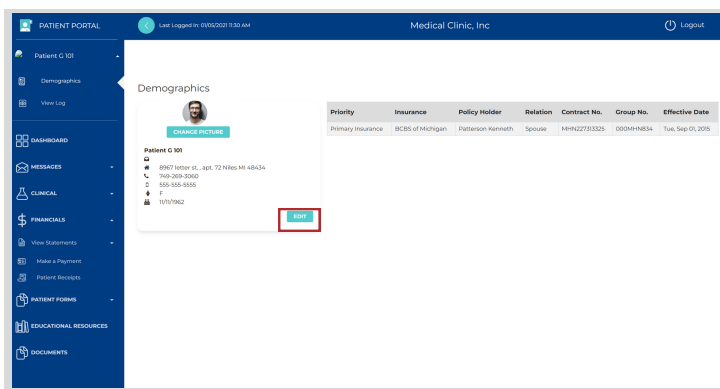
The login screen for PatientMMD features the logo at the top. Below it is a 'Login to Your Account' section with two input fields: 'Username/Email' and 'Password'. A green 'LOGIN' button is positioned below these fields. Further down, there is a link for 'Forgot your password?' and a note about 'Trouble logging in?'. At the bottom, there is a section for downloading the PatientMMD app from the Google Play and App Store.

2. Select your name on the left side of your screen. Under your name select "Demographics".



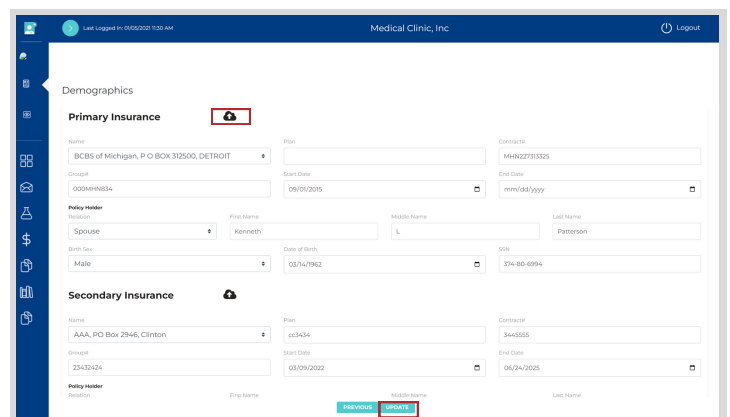
The dashboard shows a sidebar on the left with a list of menu items. 'Patient X' is selected, and 'Demographics' is highlighted. The main area displays various widgets: 'New Appointment', 'New Messages', 'Upcoming Visits', 'Current Prescriptions', and 'Account Balance Statements'. A red box highlights the 'Demographics' link in the sidebar.

3. Select the "Edit" button. Verify or fill out your personal information as prompted and click "Next" when complete. On the next screen you may fill out your insurance information and upload your insurance card(s). Once completed, click "Update".



This screen shows the 'Demographics' section with a table of insurance information. A red box highlights the 'Edit' button. The table lists insurance details for Patient G 101.

Priority	Insurance	Policy Holder	Relation	Contract No.	Group No.	Effective Date
Primary Insurance	BCBS of Michigan	Patterson Kenneth	Spouse	MHN2273325	0004HNE34	Tue, Sep 01, 2015



This screen shows the 'Primary Insurance' and 'Secondary Insurance' sections. A red box highlights the 'Update' button. The form contains fields for Name, Plan, Group, Start Date, End Date, Policy Holder, and other details.